



(866) 395-1267 • 75 CITIZENS RD. • NEWPORT, VT 05855

EXISTING CUSTOMER FEE DISCLOSURE FORM

This is an update of your current propane fees.

- **Any change in fee or new fee is shown in BOLD.**
- Fees that are not in **BOLD** remain the same.
- **Fees not included on this disclosure are prohibited.**
- Advice on purchasing propane is available on the Vermont Attorney General's consumer website at www.uvm.edu/consumer under Heating Fuels.

Changed or new fees go into effect on October 1, 2015.

| FEE | AMOUNT |
|---|---|
| Security Deposit | 1/6 Annual Estimated Usage |
| Tank/Gas Permit Charge | Per Town Schedule |
| Equipment Installation Charge | Per Sales Proposal |
| Service Dispatch Charge | \$ 39.99 |
| Service Initiation and System Leak Check Charge | \$ 75.00 |
| Labor Rate per hour (per tech) - Business Hours | \$103.00 |
| Labor Rate per hour (per tech) - Non-Business Hours * | \$135.00 |
| Special Trip Charge - Business Hours | \$ 75.00 |
| Special Trip Charge - Business Hours - Including Leak Check that is required if system is out of gas or service has been interrupted for another reason | \$100.00 |
| Special Trip Charge - Non-Business Hours * | \$125.00 |
| Special Trip Charge - Non-Business Hours * - Including Leak Check | \$150.00 |
| Diesel Cost Recovery Fee is assessed for propane deliveries & service calls | \$ 5.00 |
| Equipment Reconnection Charge (includes Leak Check) | \$103.00 |
| Equipment Lease Fee per Year (<i>Charged only if 1/2 the water capacity of storage tank is not delivered during the previous 12 months</i>) | Annual Fee Per schedule Immediately below |
| 120 gallon and under capacity tank | \$ 56.65 |
| 120 - 250 gallon capacity tank | \$ 66.95 |
| 250 - 331 gallon capacity tank | \$ 92.70 |
| 332 - 575 gallon capacity tank | \$144.20 |
| 575 gallon and above capacity tank | \$195.70 |
| Late Payment Fee (the greater of 1 1/2% of the average daily balance or \$36.00 per month) | \$36.00 minimum |
| Returned Check Charge | \$ 33.00 |

* Business hours are defined as 8:00 am through 4:30 pm Monday through Friday. All other hours including weekends and holidays will be defined as Non-Business hours.